

## The StEP's Volunteering Staff Team

The StEP is overseen by Roz Johnson, our Volunteer Manager who is highly experienced in working with our participants and volunteers.

Roz was born in Birmingham and moved to the Black Country in 1997, until relocating to Herefordshire in 2015 with her daughters.



Roz started working in the education sector in 2002 and has been a Higher Level Teaching Assistant and an Assistant SENCo in primary schools until she joined ECHO as a Volunteer Coordinator in August 2021. She has a BSc (Hons) degree in Child and Adolescent Mental Health, and a master's degree in Psychology. Roz is passionate about the work she does with ECHO and is enjoying the challenges being a manager brings.

You can contact Roz on: 07719 023534 or (01568) 620307

Or email: [roz.johnson@echoherefordshire.co.uk](mailto:roz.johnson@echoherefordshire.co.uk)

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Frankie Farrell has joined the staff team as an Outreach Officer with the Steps to Employment Project. Frankie is responsible for recruiting, training and supporting StEP beneficiaries with disabilities and other support needs into work experience, volunteering opportunities and paid employment in the community.



Frankie was born in Rotherham and moved to Herefordshire in 2002. She lives with Dave and his obsession for restoring classic cars, 2 dogs who keep her very busy. She gives talks on photographic history and dating of family photos, advising a variety of organisations for example the National Trust. Frankie brings a wealth of experience to ECHO, through having worked in a variety of sectors, to include local councils, policing, the NHS and private sector.

You can contact Frankie on (01568) 620 307 or email her at [frankie.farrell@echoherefordshire.co.uk](mailto:frankie.farrell@echoherefordshire.co.uk) to find out more about the StEP.

Sue Palliser is the Volunteer Coordinator within the StEP staff team. Sue is responsible for the active recruitment of volunteers to be placed within ECHO projects. She trains and inducts new volunteers, and works with Roz to support all ECHO volunteers.



Sue started her career at ECHO as a volunteer at Eaton Barn. After 2 months, she was employed there as a support worker and has recently joined the StEP team in January 2024. Previously, Sue has worked mainly in childcare, based in nursery environments.

Sue's husband Mark is an ECHO volunteer and has spent time running workshops from the green woodworking area at Eaton barn. She was born in Birmingham and moved to Herefordshire in 1994. She has 3 children and 4 grandchildren. Sue enjoys cycling and sewing.

You can contact Sue via the office on (01568) 620307 or email her at: [sue.palliser@echoherefordshire.co.uk](mailto:sue.palliser@echoherefordshire.co.uk)